

Coronavirus Update: How Yummy Market is Caring for Employees and Customers

March 24, 2020

To Our Valued Customers:

As the coronavirus COVID-19 affects our communities, our work as your grocery store continues. We are vigilant; heeding all federal, provincial and local health advisories; and where it makes sense, adjusting efforts to safeguard the health and safety of our employees and customers. To date, we have taken the following precautionary measures:

- **Continued Communication:** We are closely monitoring the situation, and regularly providing our stores and employees with the most up-to-date safety guidance, as recommended by the Toronto Public Health and other health officials.
- **Prioritizing Good Hygiene Practices:** We are providing continuous reminders about good hygiene practices and supporting our employees with necessary resources. For instance, ensuring every employee at the registers has the opportunity to regularly wash their hands.
- **Increasing Routine Cleaning:** In line with our longstanding commitment to provide a safe and clean shopping environment, stores have increased the frequency of cleanings, paying close attention to high touch areas such as restrooms, register areas, grocery carts and hand baskets.
- **Suspending All Food and Beverage Sampling In Store:** As this situation has evolved, we have taken increased precautions related to our food sampling in stores, including our decision to stop the practice until further notice.
- **Staffed Service Area for Bakery Items:** Our personnel will now be packaging your bulk bakery items.
- **Temporary Elimination of Self-Service for Loose Products:** This applies to loose products such as dried fruits and nuts, pickles, pickled tomatoes, etc.
- **Returns Won't Be Accepted:** For everyone's health and safety, we will not be accepting returns on products and glass dairy bottles until further notice.
- **No Reusable Bags and Coffee Cups:** We ask that you don't bring reusable bags and coffee cups into our stores. Please use our plastic bags and cups instead until further notice.
- **Only Take-out at our Yummy Café™:** You can only purchase take-out at our Yummy Café located at 1390 Major Mackenzie Dr. W. in Maple, Ont.
- **Social Distancing:** Floor decals and signage at our cash registers and throughout the store remind people to keep the appropriate distance from each other.

There is nothing more important to us than the health and safety of our customers and employees. We will continue to provide information about what steps we are taking to address this rapidly evolving situation.